

AVIS COUNTRY CONDITIONS
NORTHERN IRELAND

(last updated on 30 September 2024)

Please read these Country Specific Conditions (“**Country Conditions**”) alongside the General Conditions of Rental (the “**General Conditions**”) before you sign the **Rental Agreement Form**. The Rental Agreement Form will include all of the important information about your specific rental. It is important to us that you enjoy your rental experience and that you have all the information you need. It might take you a little time now, but it could save you time later.

These Country Conditions are set out as follows:

<u>Part 1</u>	<p>Important (country specific) information about your rental.</p> <p>This includes information about costs you may be required to pay and details about your responsibilities.</p>
<u>Part 2</u>	<p>Important information about optional extras (including additional waiver and protection products) we (or our partners) offer.</p> <p>You can select these to form part of your rental, and you can add these to your original booking, or you can add them at the time of pick-up (or in some cases, they may be automatically included). All optional extras you select will be detailed as part of your Rental Agreement Form, including the price payable.</p>

PART 1 – IMPORTANT TERMS RELATING TO YOUR RENTAL AGREEMENT WITH US

1. RENTAL PROVIDER	
Who we are.	<p>Unless otherwise stated on the Rental Agreement in the Northern Ireland, the company that provides you with a rental vehicle is Flynn Bros Rent-a-Car Ltd, Avis Budget, Arrivals Hall, Belfast International Airport, Crumlin, BT29 4AB. (“us”, “we”, “our”).</p> <p>Please note that this company may not be the same company that you made your booking with.</p>
2. RENTAL REQUIREMENTS	
Booking information	You must bring your reservation number or booking confirmation email with you. Please see the General Conditions for further information.
Driving licences	<p>Requirement to bring a valid driving licence with you.</p> <p>In Northern Ireland, all drivers must a physical copy of their full valid unendorsed driving licence with them.</p> <ul style="list-style-type: none"> • Customers with a Northern Ireland Photocard Driver's Licence must provide both the Photocard and its paper counterpart. • UK residents will only be required to present the Photocard Driver's Licence but may be asked to agree to provide access to their licence records as needed. • Customers from overseas must provide a driving licence issued in their country of permanent residence, along with a translation into English (where appropriate). If your licence was issued outside the European Community, in addition you must provide an International Driving Licence. • We reserve the right to ask pre-qualifying questions on your insurance history. You may be refused a vehicle based on the answers you provide. <p>Minimum licence requirements</p> <p>In Northern Ireland, you must hold a full, valid licence for at least 2 years.</p> <p>If a licence does not show the driver has held it for the minimum period, then they must provide evidence, such as:</p> <ul style="list-style-type: none"> • previous driving licences; or • a letter from their driving licence authority stating that they have held it for this minimum period.
Payment cards	You must bring an accepted payment card in the main driver’s name. Please see the General Conditions for further information.
Pre-authorisations and Security Deposits	<p>Unless confirmed otherwise, the amount of the pre-authorisation taken on pick-up of the rental vehicle is calculated as follows:</p> <ol style="list-style-type: none"> 1) The Excess Amount 2) The vehicle rental price (including all optional extras you’ve requested), calculated at the start of the rental based on the intended length of the rental. If you have selected our Pay Now option, when booking, the sum you have paid will be deducted from the pre-authorisation value. 3) Fuel Deposit.

	<p>The Excess Amount:</p> <table border="1" data-bbox="375 255 1099 338"> <tr> <td>Car Group</td> <td>A</td> <td>B</td> <td>C</td> <td>N</td> <td>D</td> <td>E</td> <td>F</td> <td>I</td> </tr> <tr> <td>Excess Amount</td> <td colspan="4">£1200</td> <td colspan="4">£1500</td> </tr> </table>	Car Group	A	B	C	N	D	E	F	I	Excess Amount	£1200				£1500			
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<p>Valid form of identification</p>	<p>Along with your driving licence, to qualify to rent, further security checks may be required, up to and including proof of a return flight coinciding with the rental period, two forms of photo ID, and proof of address matching the driver's licence</p> <ul style="list-style-type: none"> the payment card that was used to make your booking. For some vehicles, two payment cards in your name will be required and one of these must be a credit card, in addition to the payment card used to make your booking; and photo ID featuring a recognisable photo taken in the last 10 years. We will accept your passport or driving licence if it contains a photo, a national identity card or any other form of government-issued identification. <p>If you do not pass our identification checks and you are a resident of Northern Ireland or the Republic of Ireland, you may also be required to provide proof of where you live – this could include a recent utility bill or bank statement. In these circumstances, your driving licence will not be accepted as proof of your address.</p>																		
<p>Driver age restrictions</p>	<p>Minimum driver age restrictions</p> <p>When you book, you'll be told if there are any minimum age restrictions for the vehicle you request. If you're not sure, please check your booking confirmation email – or call our customer support team.</p> <p>You need to be at least 23 years old to hire and drive most of our vehicles. In Northern Ireland, the people carrier and premium/executive cars have a minimum age of 30.</p> <p>Young driver surcharge</p> <p>If you – or any of your drivers – are under 25 when you pick up the vehicle, you will each have to pay a young driver surcharge. If you add an additional driver onto the rental at pick up, you may be charged a young driver surcharge (you will be asked to agree to this and is likely to be GBP 40.00 per day).</p> <p>Maximum driver age restrictions</p> <p>Customers over 76 years are eligible to rent with the following specific conditions:</p> <ul style="list-style-type: none"> They must drive regularly. They must provide us with a letter from their insurance company proving that they hold a current motor insurance policy and that they have been driving without having an accident for the last 5 years. <ul style="list-style-type: none"> They must provide us with a letter from their doctor stating that they are in good health. They may be required to undergo a driving assessment accompanied with a Avis representative. <ul style="list-style-type: none"> Customers requiring further clarification of our licence requirements please email us at RESERVATIONS@AVIS.IE 																		
<p>Driving related convictions</p>	<p>If any driver has any unspent driving convictions for:</p> <ul style="list-style-type: none"> careless, reckless, or dangerous driving, driving or attempting to drive whilst under the influence of drink or drugs, using a vehicle uninsured against third party risks or insurance offences, theft or unauthorised taking of a vehicle, license offences, accident offences, failure to provide information offences, racing offences, been disqualified – or if they have two or more unspent convictions for offences not listed above, 																		

	they will not be able to drive our vehicles.
Security/credit checks	Save for identity checks (carried out by reviewing your identification and payment card), no other security or credit checks are carried out in Northern Ireland .
3. ACCEPTED PAYMENT METHODS	
Payment methods	<p>We accept:</p> <ul style="list-style-type: none"> • American Express (excluding American Express Traveller's Cheque cards) • Diners Cards • Discover Cards • Visa credit cards • Visa debit cards • Mastercard credit cards • Mastercard debit cards • Budget-issued charge cards <p>If using a Debit Card, you must purchase our Super Collision Damage Waiver product to reduce your financial responsibility to zero in case of vehicle theft or damage (details are provided in the 'Waiver and protection options' section). PIN-enabled cards will require your PIN for authorization. Specified value/pre-paid Payment Cards will not be accepted.</p> <p>We also do not accept cash.</p>
Late payment interest	If you are late in paying us, we reserve the right to charge interest and compensation to the maximum extent permitted by law.
4. DURING THE RENTAL	
Taking your vehicle outside the country	<p>You are not allowed to take your vehicle outside the country.</p> <p>If you want to drive into the Republic of Ireland, your rental will be subject to a cross border fee of GBP 26.68, and you must agree this with us in advance of travel. This fee covers cross border vehicle retrieval in case of breakdown. AVIS vehicles may not be taken outside of the Republic of Ireland and Northern Ireland</p>
One-way rentals	<p>If you want to pick up the vehicle and return it to a different location in Northern Ireland, no additional fee will be payable.</p> <p>Drop offs at a different location must be agreed with us in advance.</p> <p>One Way rentals between Northern Ireland and the Republic of Ireland are permitted at a cost of £208.80 GBP per rental. Vehicles may be driven within the Republic of Ireland and Northern Ireland, but may not be taken off the island of Ireland.</p>
Returns	<p>The General Conditions provide more information about what happens if you want to extend your rental, or if you do not return the vehicle to us as agreed.</p> <p>The late return processing fee is an extra day's rental for each day or part of a day until the vehicle is returned at 'pay at location' prices.</p>
In the event of a breakdown caused by customer fault (or where the breakdown takes	In these circumstances you will be charged a "call out" charge for our partners to come out and provide assistance "roadside". This charge will be calculated by our local partners based on the costs incurred while recovering the vehicle and are in addition to the Cross Border Fee of GBP 26.68

<p>place in an unpermitted country)</p>	
<p>5. FUEL AND ELECTRICITY CHARGES</p>	
<p><u>Fuel charges - traditional fuel (diesel or petrol) and hybrid vehicles</u></p>	<p>Returning the vehicle</p> <p>Unless you agreed a different refuelling option (see below), you must return the vehicle to us with the same amount of fuel it had in it when you picked it up – usually a full tank – as shown on the factory-installed fuel gauge or automatically logged in respect of connected cars. We recommend you fill up as close to the return location as you can on the return date and keep the receipt to show us. If you don't return the vehicle with a full tank – and you can't show us a receipt for fuel – we will charge you.</p>
<p>6. OTHER IMPORTANT INFORMATION</p>	
<p>Fines and charges</p>	<p>If a fine or charge is sent to us because you haven't paid a charge or complied with the law, we will take payment for:</p> <ul style="list-style-type: none"> • Our administration fee of GBP 50.00 for each fine or charge issued to cover our costs of dealing with the fine or charge; and <p>the actual amount of the fine or charge imposed – if we have to pay it.</p>
<p>Keeping the vehicle interior clean</p>	<p>Please note the following:</p> <ul style="list-style-type: none"> • You are not permitted to smoke in your rental vehicle. If we believe anyone has smoked in the vehicle during the rental period, a specialist cleaning charge will apply. • If the interior of the vehicle is especially muddy, dirty, stained, or smelly, and our standard cleaning procedure will not fix it, you will be charged a specialist cleaning charge which is a minimum of £100
<p>Contact Us</p>	<p>To make a booking, change a booking or tell us about an issue while you're renting, contact the rental station or the reservations team:</p> <ul style="list-style-type: none"> • Email: reservations@avis.ie • Fill in the online form which can be found at www.avis.ie <p>To tell us about an issue after you've returned the vehicle, please contact the customer service team:</p> <ul style="list-style-type: none"> • Email: customer.service@avisbudgetni.co.uk • Fill in the online form which can be found at www.avis.ie

PART 2 – IMPORTANT TERMS RELATING TO OPTIONAL EXTRAS WE OFFER

If you have opted to buy any of these products (or they are otherwise included as part of your rental), they will be detailed on your Rental Agreement Form. You will be required to expressly agree to the costs of these optional extras before they form part of your rental.

You can find details on the excesses which apply, as well as the costs relating to additional waiver and protection products in respect of each car type, on our website (or please contact our customer support team).

1. OPTIONAL EXTRAS - ADDITIONAL WAIVER & PROTECTION PRODUCTS															
<u>Product</u>	<u>What it is</u>	<u>Indicative costs</u>													
Damage Waiver	<p>In most cases, Damage Waiver is provided with the vehicle as standard. If it is included, it will be stated on your Rental Agreement Form (and in your booking confirmation).</p> <p>Damage Waiver reduces the amount you pay for each clearly separate incident of damage if the vehicle is damaged (or the amount you pay to replace any keys, accessories or vehicle documents that are lost, stolen or damaged).</p> <p>The amount you pay for each clearly separate incident of damage will be the lower of a) the applicable cost payable under the Theft, Loss, and Damages Policy; or b) the excess stated on your Rental Agreement Form.</p>	Normally GBP 10.12 per day (If not included as standard)													
Super Damage Waiver (SCDW)	An excess reduction product which reduces your damage waiver excess to zero (or, if higher, the amount shown on your Rental Agreement Form) on cars.	<p>Normally between GBP 22 and GBP 24 depending on car group.</p> <table border="1"> <thead> <tr> <th>Car group</th> <th>Cost per day</th> </tr> </thead> <tbody> <tr> <td>A</td> <td rowspan="3">£22</td> </tr> <tr> <td>B</td> </tr> <tr> <td>C</td> </tr> <tr> <td>N</td> <td rowspan="4">£24</td> </tr> <tr> <td>D</td> </tr> <tr> <td>E</td> </tr> <tr> <td>F</td> </tr> <tr> <td>I</td> <td></td> </tr> </tbody> </table>	Car group	Cost per day	A	£22	B	C	N	£24	D	E	F	I	
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Theft Protection waiver (TP)	<p>In most cases, Theft Protection waiver is provided with the vehicle as standard. If it is included, it will be stated on your Rental Agreement Form (and in your booking confirmation).</p> <p>Theft Protection waiver reduces the amount you pay if the vehicle is stolen during the rental period.</p>	Normally GBP 5.62 (if not included as standard)													

	The amount you pay will be the lower of a) the applicable cost payable under the Theft, Loss, and Damages Policy; or b) the excess stated on your Rental Agreement Form.	
Super Theft Protection waiver (STP)	An excess reduction product which reduces your theft protection excess to zero on cars and GBP 250.00 on vans.	Super Theft Protection waiver is included with Excess Reduction if purchased.
Windscreen protection	This protection reduces the amount you pay to zero if the windscreen is damaged while you're renting the vehicle. Having windscreen protection also means you won't pay a Damage/Loss/Repair Processing Fee.	GBP 4.06 per day
Personal Accident Insurance (PAI)	Covers the driver of the vehicle and personal items in the vehicle in the event of an accident. Personal Accident Insurance provides the following benefits: <ul style="list-style-type: none"> • A maximum of £30000.00 in the event of death, loss of limbs or eyes or permanent total disability • Medical assistance and rescue costs (conditions apply) • Personal effects up to £1500.00 • An excess of £30.00 applies. <p>Personal Accident Insurance is underwritten Chubb Limited. You will need to agree to their terms and conditions.</p>	Normally GBP 9.28 per day
Roadside Assistance Plus	This product provides roadside assistance without any additional costs being charged if you break down as a result of vehicle failure you have caused (this includes lost keys).	GBP 9.28 per day

2. OPTIONAL EXTRAS - SERVICES

Additional drivers	<p>Additional drivers must be approved and specified on the Rental Agreement Form. You must not let anyone else drive the vehicle.</p> <p>All additional drivers must meet our driving licence and ID requirements (additional driver surcharges may also apply).</p> <p>If we agree to additional drivers, any fees and surcharges will be stated on your Rental Agreement Form.</p>
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	<p>You will be responsible for all costs – whether they’re down to you or your additional drivers. It is your responsibility to make sure all additional drivers read the terms set out in the Rental Agreement carefully before they drive the vehicle.</p> <p>We charge a fee for every <i>Additional Driver</i> we allow to drive the vehicle. The price is GBP 13.00 per day, per driver.</p>
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3. OPTIONAL EXTRAS – OTHER PRODUCTS

Special equipment	<p><u>GPS (satellite navigation system)</u></p> <p>The fee for renting a GPS is GBP 15.00 per day. If the GPS is damaged, lost or stolen, you’ll have to pay for a replacement. This is likely to cost between GBP 100.00 and GBP 150.00 on top of the hire fee</p> <p><u>Car seats</u></p> <p>We offer infant and child seats. An infant seat is typically suitable for a child aged 9 months to 4 years old and weighing between 9 and 18 kilos. A child seat is typically suitable for a child aged 4 to 11 years old and weighing between 15 and 36 kilos.</p> <p>In some rental locations, we may arrange for a third party to fit the seat for you. But remember, it is always your responsibility to check the seat is fitted correctly before you drive away.</p> <p>The fee for renting a seat is GBP 15.00 per day.</p> <p>If the seat is damaged, lost or stolen, you will have to pay for a replacement. This is likely to cost between GBP 100.00 and GBP 150.00 on top of the hire fee.</p> <p><u>Carbon Offset Donation</u></p> <p>Offset the carbon footprint of your car rental GBP 1.00 per rental</p> <p><u>Quick Pass</u></p> <p>Quick Pass is not available in Northern Ireland.</p>
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Thank you for choosing Avis.