

Terms And Conditions

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General information

TAX /VAT:

13.5%



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Added Important Information

ADMINISTRATION FEE:

A 7.00 EUR CHARGE WILL BE APPLIED TO ANY UNPAID TOLL CHARGES ON THE M50 BARRIER FREE TOLL IN DUBLIN.

ANY TRAFFIC VIOLATIONS ARE SUBJECT TO A 30.00 EUR ADMINISTRATION FEE.

IF YOU DECIDE NOT TO PURCHASE CDI AND THEFT PROTECTION INSURANCE YOU WILL BE REQUIRED TO PAY A LIABILITY DEPOSIT OF EUR 3000.00 AT THE START OF YOUR RENTAL USING YOUR CREDIT CARD. AN ADMINISTRATION FEE OF 30.00 EUR APPLIES FOR THE USE OF THIS SERVICE.

BREAKDOWN:

24 HOUR FREEPHONE NUMBER.

CAR AVAILABILITY:

GROUPS ALL - AVAILABLE AT DUBLIN CORK SHANNON

GROUPS A B C D E F G N AVAILABLE AT GALWAY AND KILLARNEY

GROUPS A B C D E F AVAILABLE AT SLIGO

GROUPS A B C AVAILABLE AT CARRICKFINN

GROUPS D E F G AVAILABLE ON REQUEST OUTSIDE DUBLIN CORK SHANNON

GROUPS G,H,I,J,M & O - CID REQUIRED IN RESERVATION

CAR TELEPHONES:

NOT AVAILABLE.

CHAUFFEUR DRIVE CONDITIONS:

NOT AVAILABLE IN IRELAND

CURRENCY INFORMATION:

EUR - EURO.

CURRENCY RESTRICTIONS:

NONE.

FINES FOR TRAFFIC CONTRAVENTIONS:

A EUR 30.00 ADMINISTRATION FEE APPLIES TO ALL TRAFFIC FINES IN IRELAND.



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Additional Driver Information

A CHARGE OF EURO 9.50 PER DAY (INCLUDING TAX).
THE ADDITIONAL DRIVER FEE IS CHARGED PER ADDITIONAL DRIVER



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Age Requirements

THE RENTER MUST BE OVER 25 YEARS OLD TO RENT STANDARD CARS IN IRELAND.
THE RENTER MUST HAVE BEEN ELIGIBLE TO HOLD A VALID DRIVING LICENCE FOR 8 YEARS OF WHICH 2 YEARS MUST BE AT A FULL DRIVING LICENCE QUALIFICATION.

TO RENT A PEOPLE CARRIER, CUSTOMERS MUST HAVE BEEN ELIGIBLE TO HOLD A VALID DRIVING LICENCE FOR 10 YEARS OF WHICH 2 YEARS MUST BE AT FULL DRIVER'S LICENCE QUALIFICATION.

TO RENT A MINIBUS, A 4X4, PREMIUM OR A LUXURY CAR CUSTOMERS MUST HAVE BEEN ELIGIBLE TO HOLD A VALID DRIVER'S LICENCE FOR 12 YEARS OF WHICH 2 YEARS MUST BE AT A FULL DRIVER'S LICENCE QUALIFICATION.

RESTRICTIONS MAY BE REDUCED WHERE RENTERS PROVIDE THEIR OWN FULLY COMPREHENSIVE INSURANCE COVER, BY PRIOR ARRANGEMENT ONLY. IF YOU HAVE YOUR OWN INSURANCE COVER, YOU MUST PRODUCE A COPY OF YOUR MOTOR INSURANCE POLICY AT THE TIME OF RENTAL.

FOR ANY CUSTOMERS THAT ARE AGED 75 YEARS AND OVER, WE WOULD REQUIRE THE FOLLOWING:
CONFIRM THAT YOU DRIVE ON A REGULAR BASIS.
PROVIDE US WITH A LETTER FROM YOUR INSURANCE COMPANY TO CONFIRM THAT YOU HAVE AN UP TO DATE INSURANCE POLICY, AND HAVE NOT HAD ANY ACCIDENT IN THE PAST 5 YEARS.
PROVIDE US WITH A LETTER FROM YOUR DOCTOR CONFIRMING THAT YOU ARE IN GOOD HEALTH AND FIT TO DRIVE.
THE AVIS RENTAL AGENT MAY ASK TO SIT IN THE CAR WITH YOU TO ASSESS YOUR DRIVING.



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Drivers License and ID Requirements

CUSTOMERS MUST HAVE BEEN ELIGIBLE TO HOLD A VALID DRIVING LICENCE FOR 8 YEARS OF WHICH 2 YEARS MUST BE AT A FULL DRIVER'S LICENCE QUALIFICATION.

TO RENT A PEOPLE CARRIER, CUSTOMERS MUST HAVE BEEN ELIGIBLE TO HOLD A VALID DRIVER'S LICENCE FOR 10 YEARS OF WHICH 2 YEARS MUST BE AT FULL DRIVER'S LICENCE QUALIFICATION.

TO RENT A MINIBUS, A 4X4 OR A LUXURY CAR CUSTOMERS MUST HAVE BEEN ELIGIBLE TO HOLD A VALID DRIVER'S LICENCE FOR 12 YEARS OF WHICH 2 YEARS MUST BE AT A FULL DRIVER'S LICENCE QUALIFICATION.

RESTRICTIONS MAY BE REDUCED WHERE RENTERS PROVIDE THEIR OWN FULLY COMPREHENSIVE INSURANCE COVER, BY PRIOR ARRANGEMENT ONLY. IF YOU HAVE YOUR OWN INSURANCE COVER, YOU MUST PRODUCE A COPY OF YOUR MOTOR INSURANCE POLICY AT THE TIME OF RENTAL.

CUSTOMERS WITH A NEW PHOTOCARD DRIVER'S LICENCE MUST PRODUCE BOTH THE PHOTOCARD AND ITS PAPER COUNTERPART. VISITORS FROM OVERSEAS MUST PRODUCE A DRIVING LICENCE ISSUED IN THEIR PERMANENT COUNTRY OF RESIDENCE, ALONG WITH A TRANSLATION INTO ENGLISH (WHERE APPROPRIATE). ONLY THE RENTER OR DRIVERS APPROVED BY AVIS ARE PERMITTED TO DRIVE THE VEHICLE.

FOR ANY CUSTOMERS THAT ARE AGED 75 YEARS AND OVER, WE WOULD REQUIRE THE FOLLOWING:

CONFIRM THAT YOU DRIVE ON A REGULAR BASIS PROVIDE US WITH A LETTER FROM YOUR INSURANCE COMPANY TO CONFIRM THAT YOU HAVE AN UP TO DATE INSURANCE POLICY, AND HAVE NOT HAD ANY ACCIDENT IN THE PAST 5 YEARS.

PROVIDE US WITH A LETTER FROM YOUR DOCTOR CONFIRMING THAT YOU ARE IN GOOD HEALTH AND FIT TO DRIVE.

THE AVIS RENTAL AGENT MAY ASK TO SIT INTO THE CAR WITH YOU TO ASSESS YOUR DRIVING.

AFTER 8 JUNE 2015, THE UK DRIVING LICENCE WILL ONLY HAVE 1 PART - A PLASTIC, CREDIT CARD-SIZED PHOTO CARD LICENCE. YOU MUST BRING THIS THE ORIGINAL VALID PHOTO CARD DRIVING LICENCE WITH YOU IF IT IS A NEW STYLE UK LICENCE. FAILURE TO BRING A VALID PHOTO CARD DRIVING LICENSE WILL RESULT IN THE RENTAL BEING REFUSED; WE MAY REQUIRE CUSTOMERS TO CONSENT TO THEIR LICENCE RECORDS BEING ACCESSED AS NEEDED. EXPIRED EXPIRED PHOTO CARD LICENCES WILL NOT BE ACCEPTED AND RENTAL WILL BE REFUSED. ALL UK CUSTOMERS WILL NEED TO HOLD A FULL AND VALID LICENCE FREE FROM ANY ENDORSEMENTS EXCLUDED IN OUR TERMS & CONDITIONS.

IF ANY DRIVER HAS ANY UNSPENT DRIVING CONVICTIONS FOR:

- CARELESS, RECKLESS OR DANGEROUS DRIVING,
- DRIVING OR ATTEMPTING TO DRIVE WHILST UNDER THE INFLUENCE OF DRINK OR DRUGS
- USING A VEHICLE UNINSURED AGAINST THIRD PARTY RISKS,
- THEFT OR UNAUTHORISED TAKING OF A VEHICLE - OR
- BEEN DISQUALIFIED (OR ANYTHING SIMILAR) IN THE LAST 10 YEARS OR IF YOU HAVE 2 OR MORE UNSPENT CONVICTIONS FOR OFFENCES NOT LISTED ABOVE, YOUR RENTAL WILL BE REFUSED.

IF YOU FAIL TO DISCLOSE ANY DRIVING CONVICTIONS YOU MAY BE FULLY LIABLE FOR ANY DAMAGE TO OUR VEHICLE OR THIRD PARTY VEHICLE.



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Payment Options

METHOD OF PAYMENT

ACCEPTED AVIS HONOURED CREDIT/CHARGE CARDS (IN RENTERS NAME) AMEX, DINERS, EUROCARD,

MASTERCARD AND VISA CREDIT CARDS. AVIS IRELAND DO NOT ACCEPT DEBIT CARDS.

BY DECLINING INSURANCE YOU ARE TAKING RESPONSIBILITY TO ARRANGE YOUR OWN COVER AND ASSUME FULL FINANCIAL LIABILITY UP TO THE VALUE OF THE VEHICLE FOR LOSSES ARISING AS A RESULT OF LOSS OR DAMAGE TO THE VEHICLE.

WE RECOMMEND THAT YOU FULLY UNDERSTAND THE CONDITIONS OF COVER PROVIDED BY YOUR CREDIT CARD COMPANY WHEN USING YOUR CARD FOR INSURANCE COVER.

IF YOU HAVE YOUR OWN INSURANCE COVER, YOU MUST PRODUCE A COPY OF YOUR MOTOR INSURANCE POLICY AT THE TIME OF RENTAL.

FOR CUSTOMERS WHO ARE ONLY TAKING THE BASIC INSURANCE, BUT NOT THE ADDITIONAL INSURANCE TO REDUCE THE EXCESS TO 0 AT THE TIME OF RENTAL, WE WILL TAKE AUTHORISATION FOR THE EXCESS AMOUNT (THIS VARIES BASED ON THE SIZE OF THE VEHICLE FROM 1322.00 TO 2643.00 EXC VAT) FROM THE CUSTOMERS CREDIT CARD.

IF YOU DECIDE NOT TO PURCHASE CDI AND THEFT PROTECTION YOU WILL BE REQUIRED TO PAY A LIABILITY DEPOSIT OF EUR 5000.00 AT THE START OF YOUR RENTAL USING YOUR CREDIT CARD. AN ADMINISTRATION FEE OF EUR 30.00 APPLIES FOR THE USE OF THIS SERVICE.

ALL CAR GROUPS RENTED WITH OR WITHOUT A CORPORATE AWD NUMBER AVIS ISSUED CHARGE CARD OR AVIS COMPANY TRAVEL ORDER OR FIXED VALUE VOUCHER PLUS 1 AVIS HONOURED CREDIT/CHARGE CARD OR AVIS HONOURED CREDIT OR CHARGE CARD.

CASH RENTALS

CASH IS NOT ACCEPTED IN IRELAND FOR PAYMENT.



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Taking Your Vehicle Outside the Country

VEHICLES MAY BE DRIVEN IN NORTHERN IRELAND BUT CANNOT BE TAKEN OUTSIDE IRELAND.



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Meet Late Arrival

SCHEDULED FLIGHTS ONLY (NOT CHARTER). ON REQUEST BASIS ONLY FLIGHT NUMBER, ARRIVAL TIME & CID DETAILS REQUIRED. A CHARGE OF EUR 50.00 PLUS TAX APPLIES.



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Delivery and Collection

ALL DELIVERIES & COLLECTIONS ON REQUEST BASIS ONLY.

NO DELIVERIES OR COLLECTIONS TO OR FROM PRIVATE ADDRESSES.

REQUEST RESERVATIONS SHOULD BE MADE TO DOWNTOWN LOCATIONS WITH FULL DETAILS INCLUDING CID.

DUBLIN AREA - ALL DELIVERIES/COLLECTIONS MUST BE PUT ON REQUEST.

MONDAY-FRIDAY-0900HRS-1630HRS- DELIVERY AND COLLECTIONS WITHIN CITY LIMITS - EUR35 PLUS 13.5% TAX.

OUTSIDE CITY LIMITS - DELIVERY AND COLLECTION FEES ON REQUEST.
DELIVERIES NOT POSSIBLE ON SATURDAY OR SUNDAY.

CORK AREA - ALL DELIVERIES & COLLECTIONS MUST BE PUT ON REQUEST.
MONDAY-FRIDAY - 0930HRS-1630HRS - DELIVERY AND COLLECTIONS WITHIN CITY LIMITS - E17 PLUS 13.5% TAX.
OUTSIDE CITY LIMITS - DELIVERY/COLLECTION FEES ON REQUEST

DELIVERIES NOT POSSIBLE ON SATURDAY OR SUNDAY



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One Way Rentals

WITHIN COUNTRY

ONE WAY FEE APPLIES TO ALL RENTALS COMMENCING OR RETURNING TO/FROM THE FOLLOWING LOCATIONS:

KNOCK - EURO 65.00 (INCLUDING 13.5% TAX)

SHOULD A CAR BE PICKED UP AND DROPPED OFF BETWEEN ABOVE LOCATIONS, THE HIGHER OF THE TWO FEES WILL BE CHARGED.

AS OF FROM 9TH JULY 2012, A OWF CHARGE OF 30 EUR (INCL TAX) WILL APPLY TO ALL ONE WAY RENTALS CHECKING OUT OF D3B & D9B AS OF 20TH JULY 2015, A OWF CHARGE OF 50 EUR (INCL TAX) WILL APPLY TO ALL ONE WAY RENTALS CHECKING OUT OF KIR

OUTSIDE COUNTRY:

NORTHERN IRELAND LOCATIONS EURO 132.16 (EXCLUDING 13.5% TAX)

VEHICLES MAY BE DRIVEN IN NORTHERN IRELAND BUT MAY NOT BE TAKEN OUTSIDE OF IRELAND.



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Waiver and Protection Options

CDW

NON TAXABLE

THIS INSURANCE PROVIDES COVER FOR DAMAGE TO THE AVIS VEHICLE CAUSED BY MEANS OTHER THAN BY THEFT OR ATTEMPTED THEFT. A NON-WAIVABLE EXCESS APPLIES WHICH IS THE RENTERS RESPONSIBILITY.

WHERE CDW IS DECLINED, RENTERS ARE RESPONSIBLE FOR THE FULL VALUE OF THE CAR AND IN THE EVENT OF ANY DAMAGE IT WILL BE BILLED AUTOMATICALLY TO THEIR CREDIT CARD.

WHERE THE CUSTOMER BELIEVES AN ARRANGEMENT EXISTS REGARDING INSURANCE COVER ON THEIR CREDIT CARD WE MUST EXPLAIN THAT SUCH AN AGREEMENT IS BETWEEN THEM AND THEIR CREDIT CARD COMPANY. AVIS CANNOT GUARANTEE ANY LEVEL OF INSURANCE ON THEIR CREDIT CARD.

IF YOU HAVE YOUR OWN INSURANCE COVER, YOU MUST PRODUCE A COPY OF YOUR MOTOR INSURANCE POLICY AT THE TIME OF RENTAL.

FOR CUSTOMERS WHO ARE ONLY TAKING THE BASIC INSURANCE, BUT NOT THE ADDITIONAL

INSURANCE TO REDUCE THE EXCESS TO 0 AT THE TIME OF RENTAL, WE WILL TAKE AUTHORISATION FOR THE EXCESS AMOUNT (VARIES DEPENDING ON SIZE OF THE VEHICLE FROM EUR 1322.00 TO 2643.00 + VAT) ON THE CUSTOMERS CREDIT CARD.

DECLINING COLLISION DAMAGE INSURANCE/THEFT PROTECTION

CDI (COLLISION DAMAGE INSURANCE) AND THEFT PROTECTION INSURANCE REDUCE YOUR FINANCIAL LIABILITY FOR DAMAGE OR THEFT OF THE VEHICLE.
BY DECLINING THESE INSURANCES YOU ARE TAKING RESPONSIBILITY TO ARRANGE YOUR OWN COVER AND ASSUME FULL FINANCIAL LIABILITY UP TO THE VALUE OF THE VEHICLE FOR LOSSES ARISING AS A RESULT OF LOSS OR DAMAGE TO THE VEHICLE.

WE RECOMMEND THAT YOU FULLY UNDERSTAND THE CONDITIONS OF COVER PROVIDED BY YOUR CREDIT CARD COMPANY WHEN USING YOUR CARD FOR INSURANCE COVER.
IF YOU HAVE YOUR OWN INSURANCE COVER, YOU MUST PRODUCE A COPY OF YOUR MOTOR INSURANCE POLICY AT THE TIME OF RENTAL.
IF YOU DECIDE NOT TO PURCHASE CDI AND THEFT PROTECTION YOU WILL BE REQUIRED TO PAY A LIABILITY DEPOSIT OF EUR 5000.00 AT THE START OF YOUR RENTAL USING YOUR CREDIT CARD. AN ADMINISTRATION FEE OF EUR 30.00 APPLIES FOR THE USE OF THIS SERVICE.

WINDSCREEN PROTECTION - REDUCE EXCESS TO ZERO FOR DAMAGE TO FRONT WINDSCREEN. ALSO AVAILABLE SEPARATELY AT A COST OF 2.50 EURO PER DAY

SUPER CDW

SCDW IS SOLD ONLY AT THE COUNTER AT TIME OF CHECK OUT. WHEN SCDW IS ACCEPTED THE COLLISION AND THEFT EXCESS IS ELIMINATED.
SUPER CDW COSTS:
GROUPS A,B,C,D,E,F,J,K,M,N,O P = EURO 16 PER DAY. (NON-TAXABLE)
GROUPS G,H,I,L = EURO 20 PER DAY. (NON-TAXABLE)
SUPER CDW NOW COVERS FOR TYRE DAMAGE
SUPER CDW DOES NOT INCLUDE WINDSCREEN COVER THIS CAN BE ADDED AT A CHARGE OF EURO 2.50 PER DAY
CUSTOMER IS STILL LIABLE FOR LOSS OF KEYS

FOR CUSTOMERS WHO ARE ONLY TAKING THE BASIC INSURANCE, BUT NOT THE ADDITIONAL INSURANCE TO REDUCE THE EXCESS TO 0 AT THE TIME OF RENTAL, WE WILL TAKE AUTHORISATION FOR THE EXCESS AMOUNT (VARIES DEPENDING ON THE SIZE OF THE VEHICLE 1322 TO 2643 EURO + VAT) ON THE CUSTOMERS CREDIT CARD.



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Special Equipment

GPS:

GPS UNITS ARE AVAILABLE ON A REQUEST BASIS 15.00 EUR PER DAY (INCL TAX)

BABY SEATS:

BABY SEATS (FORWARD FACING ONLY)
CHILD SAFETY SEAT EURO 40.00 (INCLUDING TAX) AUTOMATIC CONFIRMATION. SUITABLE FOR WEIGHTS 9-18 KGS/ 20-40 LBS
CHILD BOOSTER SEATS AUTOMATIC CONFIRMATION. A CHARGE OF EURO 25.00 PER RENTAL WILL APPLY.



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Fuel charges

REFUELLING CHARGE

N/A

UNLEADED COST PER LITRE

1.62 EURO PER LITRE (PREPAID) 2.15 EURO PER LITRE (NON-PREPAID)

DIESEL COST PER LITRE

1.58 EURO PER LITRE (PREPAID) 2.11 EURO PER LITRE (NON-PREPAID)

PLEASE NOTE THAT PRICES ARE SUBJECT TO CHANGE AND ARE NON TAXABLE.



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Miscellaneous Information

HOLIDAY NAME - HOLIDAY DATE

ST. PATRICKS DAY BANK HOLIDAY MAR 17 2016

GOOD FRIDAY MAR 25 2016

EASTER MONDAY BANK HOLIDAY MAR 28 2016

MAY BANK HOLIDAY MAY 02 2016

JUNE BANK HOLIDAY JUN 03 2016

AUGUST BANK HOLIDAY AUG 01 2016

OCTOBER BANK HOLIDAY OCT 31 2016

CHRISTMAS DAY BANK HOLIDAY DEC 25 2016

ST. STEPHENS DAY BANK HOLIDAY DEC 26 2016

SURCHARGES

AN AIRPORT SURCHARGE OF EUR 30 (INCLUDING TAX) APPLIES TO ALL AIRPORT LOCATIONS.

A CITY SUPPLEMENT CHARGE OF EUR0 30 (INCLUDING TAX) PER RENTAL APPLIES TO THE DUBLIN DOWNTOWN OFFICE ONLY.

TOLLING CHARGES:

IF YOU ARE TRAVELLING TO DUBLIN AS PART OF YOUR RENTAL, THERE IS A BARRIER-FREE TOLLING SYSTEM (EFLOW) IN THE M50 MOTORWAY BETWEEN JUNCTION 6 AND JUNCTION 7. THE VEHICLE REGISTRATION NUMBER IS RECORDED WITHOUT THE NEED FOR PAYMENT AT TOLL BOOTHS.

THERE IS A EUR3.00 CHARGE FOR EACH JOURNEY ALONG THIS STRETCH OF ROAD.

AS THE RENTER OF THE VEHICLE, YOU ARE RESPONSIBLE FOR PAYMENT OF THIS CHARGE. YOU CAN PAY ONLINE OR BY PHONE BEFORE TRAVELLING.

HOWEVER, PAYMENT MUST BE MADE BEFORE 8PM ON THE DAY FOLLOWING YOUR JOURNEY BY ONE OF THE METHODS SHOWN BELOW: ONLINE ON WWW.EFLOW.IE

BY PHONE CALLING THE LOCAL NUMBER 1890 50 10 50 IN THE REPUBLIC OF IRELAND AND 0845 3015405 FROM NORTHERN IRELAND AND THE UK.

IN PERSON USING THE PAYZONE BRANDED OUTLETS NATIONWIDE THAT DISPLAY THE EFLOW LOGO. PAYZONE IS THE COMPANY RESPONSIBLE FOR PROVIDING RETAIL AND ONLINE TOLL PAYMENT

SERVICES FOR M50 USERS.

IF YOU DO NOT PAY YOUR TOLL CHARGE BEFORE 8PM ON THE DAY FOLLOWING YOUR JOURNEY, A PENALTY OF EUR4.00 IS ADDED TO THE OUTSTANDING AMOUNT. THIS WILL THEN BE AUTOMATICALLY CHARGED TO YOU BY AVIS TO THE CARD USED FOR THE RENTAL, ALONG WITH OUR CURRENT STANDARD ADMINISTRATION FEE OF EUR 30.00 INCL VAT PER PENALTY.



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