Terms and Conditions - Avis ROI

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Driver's License Requirements

All customers will need to hold a full and valid licence, free from any endorsements as listed below. An expired licence or failure to provide a license will result in the rental being refused.

UK customers with a new photocard driver's licence must produce both the photocard and its paper counterpart.

Customers from outside of Ireland or the UK must produce a driving licence issued in their permanent country of residence, along with a translation into english (where appropriate). Only the customer or drivers approved by Avis are permitted to drive the vehicle.

We may require customers to consent to their licence records being accessed as needed.

If any driver has any unspent driving convictions for the following the rental will be refused:

- Careless, reckless or dangerous driving,
- Driving or attempting to drive whilst under the influence of drink or drugs
- Using a vehicle uninsured against third party risks
- Theft or unauthorised taking of a vehicle
- Been disqualified (or anything similar) in the last 10 years
- 2 or more unspent convictions for offences not listed above.

If you fail to disclose any driving convictions you may be fully liable for any damage to our vehicle or third party vehicle.

Age and ID Requirements

Drivers must also have been eligible to hold a valid driving license for at least the number of years specified:

Small Van Medium Van Large Van	8 years
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For any customers that are aged 76 years and over, we would require the following:

- Confirm that you drive on a regular basis.
- Provide us with a letter from your insurance company to confirm that you have an up to date insurance policy, and have not had any accident in the past 5 years.
- Provide us with a letter from your doctor confirming that you are in good health and fit to drive.
- The Avis rental agent may ask to sit in the van with you to assess your driving.

Proof of Address

Avis Ireland requires proof of address at pick up on all van rentals. Accepted forms of proof of address are:

- A current utility bill (such as a gas, electricity or telephone or mobile phone bill)
- A current car or home insurance policy that shows your address
- A document issued by a government department that shows your address
- A copy of your Tax Credit Certificate (TCC)

Payment Options

Method of payment

Accepted Avis honoured credit/charge cards (in customers name) amex, diners, eurocard, mastercard and visa credit cards.

Avis Ireland does not accept debit cards.

All van groups rented with or without a corporate AWD number, Avis issued charge card or Avis company travel order or fixed value voucher plus 1 Avis honoured credit/charge card or Avis honoured credit or charge card.

Cash is not accepted in Ireland for payment.

Waiver and Protection Options

Collision Damage Waiver (CDW)

This basic excess waiver limits the customers liability for damage to the Avis vehicle caused by means other than by theft or attempted theft. A non-waivable excess applies which is the customer's responsibility.

For customers who are only taking the basic cover, but not the additional cover (Super CDW) to reduce the excess to ≤ 250 , at the time of rental we will take authorisation for the excess amount on the customer's credit card.

Excess charge amount by van group:

Small Van	EUR €2500
Medium Van Large Van	EUR €3000

Super CDW (SCDW)

When SCDW is accepted the collision and theft excess is reduced to €250. SCDW can be purchased at the counter when picking up your van.

SCDW rate by van group is listed below:

Van Group	Small Van	Medium Van	Large Van
Rate Per Day	28.00 Euro	32.00 Euro	32.00 Euro

Super CDW does not cover damage to windscreens or loss/damage to keys.

Windscreen Protection

Reduce excess to zero for damage to the front windscreen. Available at a cost of 6.00 Euro per day

Roadside Safety Net

Covers a call out charge for non mechanical issues at a cost of 6.00 Euro per day

Personal Accident Insurance

This insurance provides extensive benefits in the event of death or serious injury. It can be purchased for 8.00 Euro per day when picking up your van, ask you Rental Agent for further details. From 1st September 2019 Personal Accident Insurance will be underwritten by Chubb.

Businesses - Using Your Own Insurance:

Businesses with their own fully comprehensive van insurance policy may wish to transfer their policy onto the rental van. If your insurance broker / company allows this. Avis IrelandI must receive confirmation of insurance coverage in writing at pick up. An excess hold will be required on your credit card to facilitate using your own insurance on the rental van.

If you would like to make a booking for van rental with your own insurance please contact our reservations office on +353 21 428 1111

Recommended Extras

Additional driver

Additional drivers can be booked on step 2 of the booking process. A charge of 9.50 Euro per day per additional driver will apply.

GPS

GPS units can be booked on step 2 of the booking process. A charge of 15.00 Euro per day will apply.

Child Seats

Infant carriers, child seats and boosters are not permitted to be used in our vans.

Fuel

Fuel prices are subject to change.

Surcharges

Airport and City surcharges are now included in your quote.

Tolling Charges

If you are travelling to Dublin as part of your rental, there is a barrier-free tolling system (eflow) on the M50 motorway between junction 6 and junction 7. The vehicle registration number is recorded to facilitate payment by the means listed below, there are no toll booths. Payment details are available here: www.avis.ie/tolls

Fines For Traffic Violations

Any traffic violations are subject to a 30.00 Euro administration fee.

Cross Border Travel

If you wish to drive the car into Northern Ireland your rental will be subject to a cross border coverage fee of EUR €34. This fee covers cross border vehicle retrieval in case of breakdown. Avis vans may not be taken outside Republic of Ireland and Northern Ireland.

One Way Rentals

One way fees are now included in your quote

Non-cancellation Fee

All groups 65.00 Euro. Will be charged 24 hours after the reservation start date.

Taking Your Vehicle Outside The Country

Vehicles may be driven in Northern Ireland but cannot be taken outside the island of Ireland.

Currency & Tax

All prices are quoted in Euro and are inclusive of tax, unless otherwise stated.

Breakdown

24 hour freephone number.

Mileage Restrictions

Avis vans have a mileage restriction of 200km per day. Once exceeded, you will be charged €0.25 per additional km.

Air Bags

Air bags must not be turned off in Avis vans.

Damage of Goods

Avis Ireland are not responsible for any damage or loss caused to carried goods regardless of how the damage occurs.

Weight Limits

All rental vans have payload levels – These limits must not be exceeded. All costs and charges incurred by renters who have been stopped for an overloaded van are the renters own. Any damage caused by misuse due to overloading the van will be the full responsibility of the renter.

	Load Volume	Payload
Small Van	3m³	650kg
Medium Van	5.3m³	1100kg
Large Van	11.3m³	1421kg