

# Terms and Conditions - Avis ROI

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## Driver's License Requirements

All customers will need to hold a full and valid licence, free from any endorsements as listed below. An expired licence or failure to provide a license will result in the rental being refused.

UK customers with a new photocard driver's licence must produce both the photocard and its paper counterpart.

Customers from outside of Ireland or the UK must produce a driving licence issued in their permanent country of residence, along with a translation into english (where appropriate). Only the customer or drivers approved by Avis are permitted to drive the vehicle.

We may require customers to consent to their licence records being accessed as needed.

If any driver has any unspent driving convictions for the following the rental will be refused:

- Careless, reckless or dangerous driving,
- Driving or attempting to drive whilst under the influence of drink or drugs
- Using a vehicle uninsured against third party risks
- Theft or unauthorised taking of a vehicle
- Been disqualified (or anything similar) in the last 10 years

- 2 or more unspent convictions for offences not listed above.

If you fail to disclose any driving convictions you may be fully liable for any damage to our vehicle or third party vehicle.

## Age and ID Requirements

The customer must have been eligible to hold a valid driving licence for 8 years of which 2 years must be at a full driver's licence qualification.

To rent a people carrier, customers must have been eligible to hold a valid driver's licence for 10 years of which 2 years must be at full driver's licence qualification.

To rent a minibus, a 4x4, premium or a luxury car customers must have been eligible to hold a valid driver's licence for 12 years of which 2 years must be at a full driver's licence qualification.

Restrictions may be reduced where customers provide their own fully comprehensive insurance cover, by prior arrangement only. If you have your own insurance cover, you must produce a copy of your motor insurance policy at the time of rental.

For any customers that are aged 75 years and over, we would require the following:

- Confirm that you drive on a regular basis.
- Provide us with a letter from your insurance company to confirm that you have an up to date insurance policy, and have not had any accident in the past 5 years.
- Provide us with a letter from your doctor confirming that you are in good health and fit to drive.
- The Avis rental agent may ask to sit in the car with you to assess your driving.

## Payment Options

### Method of payment

Accepted Avis honoured credit/charge cards (in customers name) amex, diners, eurocard, mastercard and visa credit cards.

Avis Ireland do not accept debit cards.

All car groups rented with or without a corporate AWD number, Avis issued charge card or Avis company travel order or fixed value voucher plus 1 Avis honoured credit/charge card or Avis honoured credit or charge card.

Cash is not accepted in Ireland for payment.

## Waiver and Protection Options

### Collision Damage Waiver (CDW)

This basic excess waiver limits the customers liability for damage to the Avis vehicle caused by means other than by theft or attempted theft. A non-waivable excess applies which is the customer's responsibility.

For customers who are only taking the basic cover, but not the additional cover (Super CDW) to reduce the excess to 0, at the time of rental we will take authorisation for the excess amount on the customer's credit card. The excess amount varies between 2000.00 Euro and 5500.00 Euro depending on size of the vehicle.

### **Declining Collision Damage Waiver / Theft Protection**

Collision Damage Waiver (CDW) and Theft Protection reduce your financial liability for damage or theft of the vehicle.

By declining either of these you are taking responsibility to arrange your own cover and assume full financial liability up to the value of the vehicle for losses arising as a result of loss or damage to the vehicle. In the event of any damage, costs will be billed automatically to the customer's credit card.

Where the customer believes an arrangement exists regarding cover on their credit card we recommend that they fully understand the conditions of cover provided when using your card for insurance cover. We must explain that such an agreement is between them and their credit card company. Avis cannot guarantee any level of cover on their credit card.

If you decide not to purchase CDW and Theft Protection you will be required to pay a liability deposit of 5000.00 Euro at the start of your rental using your credit card. An administration fee of 30.00 Euro applies for the use of this service.

If you have your own insurance cover, you must produce a copy of your motor insurance policy at the time of rental.

### **Super CDW (SCDW)**

When SCDW is accepted the collision and theft excess is reduced to zero. It also covers damage to tyres. SCDW can be purchased at the counter when picking up your car. SCDW rate by car group is listed below:

Car Group	N	A	B	J	D	P	L	C	K	M	F	E	O	G	H	I	
Rate Per Day	19.50 Euro							24.00 Euro					28.00 Euro				

Super CDW does not cover damage to windscreens or loss/damage to keys.

### **Windscreen Protection**

Reduce excess to zero for damage to the front windscreen. Available at a cost of 4.00 Euro per day

### **Roadside Safety Net**

Covers a call out charge for non mechanical issues at a cost of 5.00 Euro per day

### **Personal Accident Insurance**

This insurance provides extensive benefits in the event of death or serious injury. It can be purchased for 8.00 Euro per day when picking up your car, ask you Rental Agent for further details. From 1st September 2019 Personal Accident Insurance will be underwritten by Chubb.

## Recommended Extras

### **Additional driver**

Additional drivers can be booked on step 2 of the booking process. A charge of 9.50 Euro per day per additional driver will apply.

### **GPS**

GPS units can be booked on step 2 of the booking process. A charge of 15.00 Euro per day will apply.

### **Child seats**

Forward facing child seats are available only, these can be booked on step 2 of the booking process.

Child safety seat: 40.00 Euro per rental. Suitable for weights 9-18 kgs/ 20-40 lbs

Child booster seat: 40.00 Euro per rental.

## Fuel

Fuel prices are subject to change.

## Electric Cars Charging

Electric cars will be supplied with at least 80% battery charge. All electric cars must be returned with 70% or more battery power remaining. If you return the car with less than 70% battery a €100 fee will be charged for recharging.

Tesla supercharger usage will be billed when returning your car.

## Surcharges

Airport and City surcharges are now included in your quote.

## Tolling Charges

If you are travelling to Dublin as part of your rental, there is a barrier-free tolling system (eflow) on the M50 motorway between junction 6 and junction 7. The vehicle registration number is recorded to facilitate payment by the means listed below, there are no toll booths.

There is a 3.10 Euro charge for each journey along this stretch of road.

As the customer of the vehicle, you are responsible for payment of this charge.

Payment must be made before 8pm on the day following your journey by one of the methods shown below:

- Online on [www.Eflow.ie](http://www.Eflow.ie)
- By phone calling the local number 1890 50 10 50 in the Republic of Ireland and 0845 3015405 from Northern Ireland and the UK.
- In person using the payzone branded outlets nationwide that display the eflow logo. Payzone is the company responsible for providing retail and online toll payment services for m50 users.

If you do not pay your toll charge before 8pm on the day following your journey, a penalty of 4.00 Euro is added to the outstanding amount. This will then be automatically charged to you by Avis to the card used for the rental, along with our current standard administration fee of 30.00 Euro per penalty.

## Fines For Traffic Violations

Any traffic violations are subject to a 30.00 Euro administration fee.

## Cross Border Travel

If you wish to drive the car into Northern Ireland your rental will be subject to a cross border coverage fee of EUR €34. This fee covers cross border vehicle retrieval in case of breakdown. Avis cars may not be taken outside Republic of Ireland and Northern Ireland.

## One Way Rentals

One way fees are now included in your quote

## Non-cancellation Fee

All groups 65.00 Euro. Will be charged 24 hours after the reservation start date.

## Taking Your Vehicle Outside The Country

Vehicles may be driven in Northern Ireland but cannot be taken outside the island of Ireland.

## Currency & Tax

All prices are quoted in Euro and are inclusive of tax, unless otherwise stated.

## Breakdown

24 hour freephone number.