Terms and Conditions - Avis ROI

Car Availability

Groups All - Available at Dublin, Cork and Shannon Airports Groups A B C D E F G N available at Galway and Killarney Groups D E F G available on request outside Dublin, Cork and Shannon Groups G H I J M O - CDI required in reservation

Administration Fee

A 7.00 Euro charge will be applied to any unpaid toll charges on the M50 barrier free toll in dublin. Any traffic violations are subject to a 30.00 Euro administration fee.

If you decide not to purchase CDI and theft protection insurance you will be required to pay a liability deposit of 5000 Euro at the start of your rental using your credit card. An administration fee of 30.00 Euro applies for the use of this service.

Breakdown

24 hour freephone number.

Age Requirements

The renter must be over 25 years old to rent standard cars in ireland.

The renter must have been eligible to hold a valid driving licence for 8 years of which 2 years must be at a full driving licence qualification.

To rent a people carrier, customers must have been eligible to hold a valid driving licence for 10 years of which 2 years must be at full driver's licence qualification.

To rent a minibus, a 4x4, premium or a luxury car customers must have been eligible to hold a valid driver's licence for 12 years of which 2 years must be at a full driver's licence qualification.

Restrictions may be reduced where renters provide their own fully comprehensive insurance cover, by prior arrangement only. If you have your own insurance cover, you must produce a copy of your motor insurance policy at the time of rental.

For any customers that are aged 75 years and over, we would require the following: Confirm that you drive on a regular basis.

Provide us with a letter from your insurance company to confirm that you have an up to date insurance policy, and have not had any accident in the past 5 years.

Provide us with a letter from your doctor confirming that you are in good health and fit to drive.

The Avis rental agent may ask to sit in the car with you to assess your driving.

Drivers license and ID requirements

Customers must have been eligible to hold a valid driving licence for 8 years of which 2 years must be at a full driver's licence qualification.

To rent a people carrier, customers must have been eligible to hold a valid driver's licence for 10 years of which 2 years must be at full driver's licence qualification.

To rent a minibus, a 4x4 or a luxury car customers must have been eligible to hold a valid driver's licence for 12 years of which 2 years must be at a full driver's licence qualification.

Restrictions may be reduced where renters provide their own fully comprehensive insurance cover, by prior arrangement only. If you have your own insurance cover, you must produce a copy of your motor insurance policy at the time of rental.

Customers with a new photocard driver's licence must produce both the photocard and its paper counterpart. Visitors from overseas must produce a driving licence issued in their permanent country of residence, along with a translation into english (where appropriate). Only the renter or drivers approved by avis are permitted to drive the vehicle.

After 8 june 2015, the uk driving licence will only have 1 part - a plastic, credit card-sized photo card licence. You must bring this the original valid photo card driving licence with you if it is a new style uk licence. Failure to bring a valid photo card driving license will result in the rental being refused; we may require customers to consent to their licence records being accessed as needed. Expired expired photo Card licences will not be accepted and rental will be refused. All uk customers will need to hold a full and valid licence free from any endorsements excluded in our terms & conditions.

If any driver has any unspent driving convictions for the following the rental will be refused:

- Careless, reckless or dangerous driving,
- Driving or attempting to drive whilst under the influence of drink or drugs
- Using a vehicle uninsured against third party risks
- Theft or unauthorised taking of a vehicle
- Been disqualified (or anything similar) in the last 10 years
- 2 or more unspent convictions for offences not listed above.

If you fail to disclose any driving convictions you may be fully liable for any damage to our vehicle or third party vehicle.

Payment options

Method of payment

Accepted Avis honoured credit/charge cards (in renters name) amex, diners, eurocard, mastercard and visa credit cards. Avis ireland do not accept debit cards.

By declining insurance you are taking responsibility to arrange your own cover and assume full financial liability up to the value of the vehicle for losses arising as a result of loss or damage to the vehicle. We recommend that you fully understand the conditions of cover provided by your credit card company when using your card for insurance cover.

If you have your own insurance cover, you must produce a copy of your motor insurance policy at the time of rental.

For customers who are only taking the basic insurance, but not the additional insurance to reduce the excess to 0 at the time of rental, we will take authorisation for the excess amount (this varies based on the size of the vehicle from 1500.00 To 3000.00) From the customers credit card.

If you decide not to purchase cdi and theft protection you will be required to pay a liability deposit of eur 5000.00 At the start of your rental using your credit card. An administration fee of eur 30.00 Applies for the use of this service.

All car groups rented with or without a corporate AWD number, Avis issued charge card or Avis company travel order or fixed value voucher plus 1 Avis honoured credit/charge card or Avis honoured credit or charge card.

Cash Rentals

Cash is not accepted in Ireland for payment.

Additional Drivers

A charge of 9.50 Euro per day (including tax). The additional driver fee is charged per additional driver

Taking Your Vehicle Outside The Country

Vehicles may be driven in Northern Ireland but cannot be taken outside ireland.

Meet Late Arrivals

Scheduled flights only (not charter). On request basis only flight number, arrival time & CID details required. A charge of 50.00 Euro plus tax applies.

Delivery & Collection

All deliveries & collections on request basis only. No deliveries or collections to or from private addresses. Request reservations should be made to downtown locations with full details including CID.

Dublin Area

Monday to Friday: between 0900 hrs & 1630 hrs Saturday & Sunday: Not available Within city limits: 35.00 Euro plus tax Outside city limits: Fee on request.

Cork Area

Monday to Friday: between 0930 hrs & 1630 hrs Saturday & Sunday: Not available

Within city limits: 17.00 Euro plus tax Outside city limits: Fee on request.

One Way Rentals

Within Republic Of Ireland

One way fee (OWF) applies to all rentals commencing or returning to/from the following locations:

Knock Airport: 65.00 Euro (including tax) Kerry Airport: 50:00 Euro (including tax) Kilmainham: 30.00 Euro (including tax) Dublin Heuston Station: 30.00 Euro (including tax)

Outside Republic Of Ireland

All Northern Ireland: 132.16 Euro (excluding tax)

Should a car be picked up and dropped off between above locations, the higher of the two fees will be charged.

Waiver and Protection Options

Collision Damage Waiver (CDW)

This insurance provides cover for damage to the Avis vehicle caused by means other than by theft or attempted theft. A non-waivable excess applies which is the renters responsibility.

Where CDW is declined, renters are responsible for the full value of the car and in the event of any damage it will be billed automatically to their credit card.

Where the customer believes an arrangement exists regarding insurance cover on their credit card we must explain that such an agreement is between them and their credit card company. Avis cannot guarantee any level of insurance on their credit card.

If you have your own insurance cover, you must produce a copy of your motor insurance policy at the time of rental.

For customers who are only taking the basic insurance, but not the additional insurance to reduce the excess to 0, at the time of rental we will take authorisation for the excess amount on the customer's credit card. (Authorisation amount varies depending on size of the vehicle from 1500.00 Euro to 3000.00 Euro)

Declining collision damage insurance/theft protection

Collision Damage Insurance (CDI) and Theft Protection Insurance reduce your financial liability for damage or theft of the vehicle.

By declining these insurances you are taking responsibility to arrange your own cover and assume full financial liability up to the value of the vehicle for losses arising as a result of loss or damage to the vehicle.

We recommend that you fully understand the conditions of cover provided by your credit card company when using your card for insurance cover.

If you decide not to purchase CDI and Theft Protection you will be required to pay a liability deposit of 5000.00 Euro at the start of your rental using your credit card. An administration fee of 30.00 Euro applies for the use of this service.

Super CDW (SCDW)

Sold only at the counter at time of check out. When SCDW is accepted the collision and theft excess is reduced to zero.

Super CDW costs

Groups N A B J D P L = 18.75 Euro per day. (Non-taxable) Groups C K M F E O = 23.00 Euro per day. (Non-taxable) Groups G H I = 27.00 Euro per day. (Non-taxable)

Super CDW now covers for tyre damage.

Super CDW does not include windscreen. Windscreen protection can be purchased separately, see below

Customer is still liable for loss of keys.

For customers who are only taking the basic insurance, but not the additional insurance to reduce the excess to 0 at the time of rental, we will take authorisation for the excess amount (varies depending on the size of the vehicle 1,500 to 3,000 Euro) on the customer's credit card.

Windscreen protection

Reduce excess to zero for damage to front windscreen. Also available separately at a cost of 2.50 Euro per day

Roadside Safety Net

Covers a call out charge for non mechanical issues at a cost of 3.00 Euro per day

Special equipment

Gps

Gps units are available on a request basis 15.00 Euro per day (incl tax)

Child seats (forward facing only)

Child safety seat: 40.00 Euro per rental automatic confirmation. Suitable for weights 9-18 kgs/ 20-40 lbs Child booster seat: 25.00 Euro per rental automatic confirmation. Please note: Fuel prices are subject to change and are non taxable.

Surcharges

An airport surcharge of 30.00 Euro (including tax) applies to all airport locations. A city supplement charge of 30 Euro (including tax) per rental applies to the dublin downtown office only.

Tolling charges

If you are travelling to dublin as part of your rental, there is a barrier-free tolling system (eflow) on the m50 motorway between junction 6 and junction 7. The vehicle registration number is recorded without the need for payment at toll booths.

There is a 3.00 Euro charge for each journey along this stretch of road.

As the renter of the vehicle, you are responsible for payment of this charge. You can pay online or by phone before travelling.

However, payment must be made before 8pm on the day following your journey by one of the methods shown below:

- Online on www.Eflow.le
- By phone calling the local number 1890 50 10 50 in the Republic of Ireland and 0845 3015405 from Northern Ireland and the UK.
- In person using the payzone branded outlets nationwide that display the eflow logo. Payzone is the company responsible for providing retail and online toll payment services for m50 users.

If you do not pay your toll charge before 8pm on the day following your journey, a penalty of 4.00 Euro is added to the outstanding amount. This will then be automatically charged to you by Avis to the card used for the rental, along with our current standard administration fee of 30.00 Euro incl vat per penalty.

Fines For Traffic Contraventions

A 30 Euro administration fee applies to all traffic fines in Ireland.

Currency Information

All prices are quoted in Euro, unless otherwise stated.

Tax/VAT

13.5%

Chauffeur Drive

Not available in ireland